TD eTreasury[®] Reference Guide

International ACH Transaction (IAT) Origination to Canada



America's Most Convenient Bank®

Disclaimer

This guide is intended to assist TD eTreasury[®] users with creating and sending IAT entries to Canada. It is not intended to be a source for processing rules or regulatory requirements. All references to processing rules or regulatory requirements are purely for reference purposes and should not be considered all encompassing or as a substitute for processing rules documented by various governing authorities. If there is a discrepancy between information in this guide and rules or regulations issued by a governing authority, the rules or regulations issued by the governing authority supersede all information in this guide. Please refer to your Cash Management Master Agreement for more information on IAT originator responsibilities and other terms governing your initiation of IAT entries to Canada.

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1 Overview

Introduction	International ACH Transaction (IAT) entries may be originated through TD eTreasury [®] by approved Treasury Management customers. Below are the options available for IATs to Canada:			
	 Origination of debit or credit entries 			
	 US or Canadian Dollars 			
	 Settlement of two days or more 			
	 May be imported or manually entered to TD eTreasury 			
	 May be imported of manually entered to TD enteasity May initiate either business or consumer transactions as IATs 			
Originator Responsibilities As outlined in your Cash Management Master Agreement, originators acknowledge the may not initiate ACH entries that violate the laws of the United States. Originators acknowledge that they are obligated to originate only lawful ACH transactions under t agreement with TD Bank as the Originating Depository Financial Institution (ODFI), the NACHA Rules, and all Canadian payment rules pertaining to ACH entries.				
Office of Foreign Assets Control (OFAC)	IATs to Canada are subject to screening against the sanctions imposed by the US Office of Foreign Assets Control (OFAC) and applicable governing laws at the receiving Canadian bank.			
	IATs to Canada may be delayed temporarily by TD Bank if the standard OFAC screening process indicates that additional review is required. In most instances, additional review completed by TD Bank should not delay the settlement of the transaction.			
	For more information, please visit the OFAC website at the address provided below.			
	https://www.treasury.gov/about/organizational-structure/offices/Pages/Office-of-Foreign- Assets-Control.aspx			
Canadian Dollar Entries	The Federal Reserve Bank will convert US dollars to Canadian dollars when IAT entries indicate that the recipient should receive Canadian funds. The Federal Reserve posts current and historic exchange rates on their website listed below and provides a currency conversion calculator. However, in many cases, transactions are converted next day, meaning the rate should be used to estimate the final settlement amount.			
	http://www.frbservices.org/app/fedachfx/			
	Important: Canadian dollar IATs returned by the receiving bank are subject to conversion back to US dollars by the Federal Reserve Bank before delivery to TD Bank for posting to your account. Fluctuations in the Fed's exchange rate could result in losses when returned entries are converted.			

1 Overview, continued

IAT and Wire Comparison			
IAT Resources	The organizations below provide additional information concerning IATs to Canada.		
	 NACHA: <u>http://www.nacha.org/IAT</u> Federal Reserve Bank: 		
	https://www.frbservices.org/eventseducation/education/fedach_iat_resource_center.html		
	 Canadian Payments Association (CPA): <u>http://www.cdnpay.ca</u> 		
	 Canadian Payment Association Pre Authorized Debit (PAD) Rules (also known as the H1 Rule): <u>https://www.cdnpay.ca/imis15/pdf/pdfs_rules/rule_h1.pdf</u> 		
TD Bank Resources	rces Please contact Treasury Management Services Support (TMSS) at 866-475-7262 for questions about the origination of IATs to Canada.		

2 Before You Begin

Prepare in Advance	IATs to Canada are more complex than standard ACH entries. The Canadian banking system differs from the US in the terminology used, required information, and processing rules. The option to conduct transactions in Canadian dollars introduces the added complexity of foreign exchange.	
Avoid Exceptions	Canadian banks define and handle exceptions differently than US banks due to regulatory differences and a greater emphasis on straight through processing. Incorrect entries that lead to exceptions may take up to 90 days to resolve. With this in mind, we urge you to take time in advance to gather all the proper information from your receiver to ensure your IATs to Canada process without exception.	
Consider US and Canadian Holidays	 To determine the impact of holiday closings on the delivery of IATs to Canada, be sure to consider: 1. US holidays 2. National Canadian holidays 3. Provincial Canadian holidays Please refer to the website of the receiving bank in Canada to determine whether National or 	
	Provincial holiday closures will affect when they receive and settle your IAT entry.	
Information You'll Need	 Below is a summary of the information you'll need to originate an IAT entry to Canada. Amount of the transaction(s) Determination of payment (IAT Credit) or collection (IAT Debit) Reason for Payment (pension, payroll, loan payment, etc.) Determination of a one time or recurring payment (if recurring "number of payments" or "continue until further notice") Recipient's Name Recipient's Street Address(not PO Box) Recipient's City, Province and Postal Code Recipient's Account Number Recipient's Account Type (checking or savings) Currency Denomination of Recipient's Canadian Account – USD or CAD Recipient's Depository Financial Institution (DFI) Identification Number (this is a combination of a 3 digit Institution Number (adding a leading 0) plus the Branch Transit Number) Recipient's DFI Name Originator's TD Account Number Offset (options pre-established in TD eTreasury) Originator's City, State, Zip 	

Before You Begin, continued 2

Canadian Bank IDs	Please refer to Appendix A.2 for help identifying the Bank ID from a Canadian check MICR line. You may also refer to the Financial Institutions Branch Directory on the Canadian Payments Association (CPA) website, listed below.
	https://www.cdnpay.ca/imis15/eng/Clearing_Settlement/Financial_Institutions_Branch_Direct ory/eng/sys/Financial_Institutions_Branch_Directory.aspx?hkey=0a94cc30-117c-4691-8530- 46d827da2bce
IAT to Canada Worksheet	Please refer to Appendix A.3 for an IAT to Canada worksheet, a tool designed to help you gather information needed to initiate an IAT prior to logging in to TD eTreasury.

3 General Canadian Processing Rules

Introduction	The processing rules for electronic funds transfers (EFTs) in Canada differ from those in the US. This section highlights some of the major differences that you should be aware of prior to
	initiating IATs to Canada.
Settlement of Transactions	The Canadian banking system settles IATs in a different manner than the US. In order to ensure IATs to Canada are posted timely, transactions must be submitted to TD Bank via TD eTreasury by 8 p.m. ET. Settlement at the receiving bank will generally occur in two business days, but could be delayed as a result of exceptions during OFAC screening, receiver bank posting timeframe, or due to holidays in the US or Canada.
Funds Availability	Unlike the US, Canadian banks may not make IAT funds available on an intra-day basis on the settlement date (i.e., "memo post"). Generally, entries are posted in overnight processing on the settlement date, meaning that receivers see funds in their accounts the morning of the business day <i>after</i> settlement date.
Prohibited Entries	Canadian processing rules prohibit the following types of entries. A suggested alternative is included for each type for your reference.

Entry Type	Alternative
Reversal	Handle outside the payment system through direct negotiations with the receiver.
Dispute	Handle outside the payment system through direct negotiations with the receiver.
Pre-note	Send a test transaction for a small dollar amount (i.e., \$1.00) to confirm the validity of receiver information, account information, and account currency.

Entries with Errors

Entries with outdated or erroneous information are handled differently in Canada than they are in the US. The table below highlights the primary differences.

Incorrect Information	What the Canadian Bank Will Do
Account Number	Return the entry.
Currency Type	Return the entry.
Bank Routing Number	Post the item and issue a Notification of Change (NOC) entry.

3 General Canadian Processing Rules, continued

Return	Rules	and
Timelines		

Return times are longer in Canada than in the US.

- Consumers can return debits up to 90 days after the debit date.
- Businesses can return debits up to 10 days.
- The same return timeframes apply to both credit and debits, though credits are seldom returned.

Return Reason Codes The table below outlines the return reason codes for IATs to Canada.

Code	Reason
R01	Insufficient Funds
R02	Account Closed
R03	No Account/Unable to Locate Account
R04	Invalid Account Number
R06	Returned per ODFI's Request
R07	Receiver Dispute
R08	Payment Stopped
R09	Uncollected Funds
R10	Customer Advises Not Authorized
R12	Branch Sold to Another Depository Financial Institution (DFI)
R14	Representative Payee Deceased
R15	Beneficiary or Account Holder Deceased
R16	Account Frozen
R17	File Record Edit Criteria
R20	Non-Transaction Account
R24	Duplicate Entry
R80	Cross-Border Payment Coding Error
R81	Non-Participant in Cross-Border Program
R82	Invalid Foreign Receiving DFI Identification
R83	Foreign Receiving DFI Unable to Settle
R84	Entry Not Processed By Outbound Gateway Operator (OGO)

4 Special Rules for Debit Entries

Introduction The Canadian Payments Association (CPA) is the rulemaking authority for electronic funds transfers in Canada. As with NACHA Rule violations in the US, the CPA may impose financial penalties for rule violations.

CPA rules may be accessed at the following website: http://www.cdnpay.ca

Required In Canada, an ACH debit originated against a consumer or business account is called a Preauthorized Debit (PAD) entry. Specific rules govern the initiation of PAD entries against consumer accounts, business accounts, and affiliated business accounts. The rules outline whether a written agreement is required, notification and timeframes prior to originating entries, etc.

Please refer to the following websites for information about the rules for PAD entries when originating IAT debits to Canada.

Account Ownership	Web Address
Consumer	https://www.cdnpay.ca/imis15/pdf/pdfs_publications/ consumer_guide_pads_print.pdf
Business or affiliated business	https://www.cdnpay.ca/imis15/pdf/pdfs_publications/ business_guide_pads.pdf

Pre-authorized Debit (PAD) Processing Rules Below are selected rules about PAD entry processing.

- You are permitted to mask your customer's bank account information in correspondence for privacy and security.
- Your customer's account information may be changed by updating the existing agreement or creating a new one.
- If you receive a Notice of Change (NOC), you can update your customer's information without the customer's authorization to make the change.
- You can change the amount of a PAD agreement by informing your customer ahead of time, in accordance with the timing in the PAD rules.
- Keep a copy of the changes with the original agreement for a minimum of one year following the last debit to the account.
- You may charge your customer a fee for paying by PAD.
- Disputes as to whether an agreement exists must be addressed outside of CPA rules.
- For account ownership changes, the new owner will need a Letter of Undertaking and a new payor PAD Agreement if the existing Agreement does not include an assignment clause. If a new Agreement is needed, a written notice of the full details of the assignment must be provided at least 10 days before withdrawing the funds from their accounts.

4 Special Rules for Debit Entries, continued

Pre-authorized Debit (PAD) Processing Rules, continued

- Businesses outside of Canada need to follow Rule H1 (also known as PAD Rules), if you are withdrawing funds from bank account s held at CPA member FIs in Canada.
 Agreements and related processes must comply with the mandatory requirements of CPA Rule H1.
- Bill C-25 was introduced in June 2009 to update existing procedures and laws of money laundering and terrorist financial reporting. Due to the nature of this bill, Fed Global's correspondent Bank in Canada will be reviewing all payments for proper compliance, including the quality of the data that is being passed from the U.S. to Canada. If for some reason, there are pertinent fields such as the receiver information, that is not properly formatted according to the NACHA formats and/or the quality of the data within the fields is not reasonable, Fed Global's correspondent bank will return the item back to the originating depository financial institution. For more information on Bill C-25, please refer directly to: http://www.fintrac.gc.ca/publications/nr/Bg2007-10-25-eng.asp.

5 Entry to TD eTreasury

TD eTreasury Options	You may originate IATs to Canada with TD eTreasury by manual entry, from a template, or with a file import. Appendix A.4 contains screen samples illustrating the instructions provided in this section.		
	Please keep in mind that all TD eTreasury fields followed by an asterisk are required to have information entered.		
Batch Requirements	Each batch of IAT transactions must contain the same type of payments in the same currency (credit/debit and USD/CAD).		
Six Primary Components		re six parts to manually initiating an IAT entry in TD eTreasury, as listed below. I steps for completing each part follow in component are outlined outlined below.	
	Part 1 – Navigate to IAT Payment Screen		
	٠	Part 2 – Enter Batch Information	
	•	Part 3 – Enter Originator Information	
	•	Part 4 – Enter Recipient Information	
	•	Part 5 – Enter Account and Bank Information	
	•	Part 6 – Preview and Submit Payment	
Part 1 – Navigate to IAT Payment Screen	Follow the steps below to navigate to the IAT payment screen.		
	Step	Action	
	1	Log in to TD eTreasury and from the Dashboard, navigate to the main menu bar	

Step	Action		
1	Log in to TD eTreasury and from the Dashboard, navigate to the main menu bar		
	and click on Payments, ACH, and then New ACH Payment.		
2	For Payment Type , choose IAT – International from the drop-down menu. The Create Payment: IAT – International ACH Transaction screen will appear.		

5 Entry to TD eTreasury, continued

Part 2 – Enter Batch Information

Refer to the table below for assistance with entering batch information.

Field Name	Entry or Selection
Originating Account	Choose the settlement account from the drop-down menu (account to be debited or credited).
Originating ACH Company ID Choose the ID associated with the originati from the drop-down menu.	
Company Entry Description	Enter the type or purpose of the payment – payroll, pension, loan payment, etc.
Destination Country	Choose Canada.
Destination Currency	Choose CAD or USD depending on whether the account is held in Canadian dollars or US dollars. (This information should have been obtained from the recipient.)
Effective Date	Choose an effective date at least two business days from the date the entry will be sent.
Frequency	Select One Time Only or recurring from the drop down and the number of payments. If recurring, enter additional details on frequency.

Part 3 – Enter Originator Information Refer to the table below for assistance with entering originator information.

Field Name	Entry or Selection
Company Name	Name of originating company.
Address Information	Enter your US address. Foreign addresses may not be used.

Part 4 – Enter Recipient Information Recipients can be added by selecting from a saved list, importing or creating a new recipient. Refer to the table below for assistance with creating a new recipient.

Field Name	Entry or Selection
ACH Recipient Name	Full name of recipient or company.
ACH Receipt ID	ID associated with recipient, if applicable. Otherwise, re-enter the recipient's name.
Address Information	Recipient's street address in Canada. (No P.O Box)
Phone Number and E-mail	Optional fields to provide recipient's contact information.

Entry to TD eTreasury, continued 5

Part 5 – Enter Account and Bank Information

Refer to the table below for assistance with entering the recipient's account and bank information. When complete, click Preview Recipient.

Field Name	Entry or Selection
Account Type	Select Checking or Savings.
Account Number	Enter the recipient's account number.
Account Currency	Indicate whether the account is held in Canadian Dollars or US.
Bank	Leave empty and complete Bank ID Type field (next).
Bank ID Type	Must select "NCSN."
Bank ID	Enter the recipient's bank ID. For help identifying the Bank ID from a check MICR line, refer to Appendix A.2.
Bank Name	Enter the recipient's bank name.
Bank Country	Enter Canada.

Part 6 – Preview and S

Refer to the table below for assistance with submitting your IAT entry.

Submit	Payment	

Step	Action		
1	Review all payment details for accuracy.		
2	Enter you RSA token PIN and 6-digit token code.		
3	Select Submit Payment.		

Appendix

A.1 COMPARISON OF CANADIAN IATS TO INTERNATIONAL WIRES

Feature	Canadian IAT	International Wires
Method of Entry	 Initiated via TD eTreasury with dual control Upload of NACHA IAT format unbalanced file into TD eT 	 Initiated via TD eTreasury Upload Wire files into TD eT
Credit Push/Debit Pull	Both	Credit push only
Currency Options	USD to USD USD to CAD	USD to USD USD to CAD
Settlement Timeframes	 Two business days IATs are excluded from upcoming NACHA Same Day Rule 	Same Day
Return Timeframes	 Up to 90 days for consumer transactions Up to 10 days for business transactions 	Same Day for rejects
Exception Handling	 If wrong destination currency, IAT is returned Can have NOCs on account number changes Issues must be resolved outside the ACH/EFT network 	 In most cases, if a wire is sent in the wrong destination currency, Recipient Bank will convert and post wire Final settlement
Funding	Can be Effective date settlement, delayed debit settlement, or prefund	Available funds must be in TD Bank account prior to wire initiation
Dollar Limits	Based on Account Balance or Exposure Limit	Based on Available Account Balance
FX Currency	 Rate determined by FedGlobal - no negotiation Rate posted on Federal Reserve website once/day (nothing provided on TD eTreasury) Difficult to deliver a specified Debit/Credit amount to Canadian Account 	 Currency/rate conversion feature on TD eTreasury FX rate guaranteed by real time rate quote on TD eTreasury Preferred rates for \$50k+ payments
FX Rate	Competitive with International Wires, but not for larger payments	Competitive with IAT for low value payments
Recipient Costs	Minimal, delivered via Canadian EFT system	Expect moderate cost to Recipient
Other	Must abide by US Law, NACHA Rules and Canadian Payment Laws	Must abide by US Law, and Canadian Laws

A.2 CANADIAN BANK IDS

The following table tells you how to read the MICR line on the sample Canadian check shown in Figure 1. You'll be able to identify the Foreign Receiving DFI Identification number and the receiver's account number. You may also refer to the Financial Institutions Branch Directory on the Canadian Payments Association (CPA) website, listed below.

https://www.cdnpay.ca/imis15/eng/Clearing Settlement/Financial Institutions Branch Directory/eng/sys/Financial Inst itutions Branch Directory.aspx?hkey=0a94cc30-117c-4691-8530-46d827da2bce

Number	What you see below	What it is	How it's used
1	408911:	Check number	It's not part of the entry. MICR information does not always appear in the same order on the bottom of the check for every bank, so it's helpful to identify the check number and exclude it right away. Match it to the actual check number in the upper right corner and then exclude it as you focus on the remaining numbers.
2	95042: 002	Branch Transit Number Institution Number	 Put the 002 in front of the 95042 so you have 00295042 Add a leading zero so the combined number has nine digits. The combined number, 000295042, is the Foreign Receiving DFI Identification number (i.e., the bank routing number or ABA number).
3	0694:0234567	Receiver's account number	Remove the : separator and enter the number as follows: 06940234567

Figure 1: Sample Canadian Check

Average Company Ltd. 555 Main Street East Toronto, Ontario <u>M5K1X1</u>		1 <u>N40891</u> 20
Pay to the order of	VOID	\$
The Scotiabank Bank		
Toronto Centre Branch		
55 King St. W. & Bay St.		
Toronto, Ontario M5K 1A2		
408911: 95042 : 002 : 0694:0234567		

A.3 IAT TO CANADA WORKSHEET

IAT to Canada Worksheet

Date	Purpose of Pens transaction Payro			
	PAYMENT DETAIL	S		
Payment Type Credit Debit CAD Transactions Only FX Rate	Recipient's Accour	nt Type Amount CAD One Time Recurring		
	RECIPIENT INFORMA	TION		
Name		Account Number		
Street Address (no PO boxes)	Account Type Checking Savings			
City, Province, Postal Code				
l I	RECIPIENT BANK INFORMATION			

Depository Financial Institution (DFI) Name	DFI Identification Number	
Notes		

A.4 SAMPLE TD ETREASURY SCREENS

Bank America's Mo **TD eTreasury** DASHBOARD INFORMATION REPORTING PAYMENTS CHECK SERVICES ADMIN ACH Import/Expo ACH Pending List Timeout: 0:29:51 ACH Processed List yments ACH Processed List ACH Templates New ACH Payment New ACH Template To: • Status Go Advanced Search Filter By: Payment Type ACH Company ID ACH Company Name - Ac E123456789 TD BANK NA2 - 29143170 123456789 TD BANK NA - 29143170 E1234567890 Brian Test - 29143170 E1234567899 TD BANK NA2 - 29143170 Payment Type <u>CR - DR - Mixed</u> IAT-INTL Credit IAT-INTL Credit IAT-INTL Credit IAT INTL Credit Total Credits Iterns \$1.02 (1) \$2.00 (1) \$3.00 (1) \$5.95 (1) Batch Name Created By Tem ACH TRANS Status Total Debits ct Numl Schedule \$.00 (0) \$.00 (0) \$.00 (0) \$.00 (0) IAT JAN 15 Pending Add Approval 01/07/2015 01/09/2015 ID 10 digi Pending Add Approval 01/07/2015 01/09/2015 01/07/2015 10digit ID Pending ∧dd ∧pproval Approve Reject View Detail Report ary Report Export Batches Delete View S

Part 1: Navigate to IAT Payment Screen

Bank America's Most Convenient Bank [®]	TD eTreasury
	eLearning Help Preferences Messages Log Off
DASHBOARD INFORMATION REPORTING PAYMENTS CHECK SERVICES ADMIN	
ACH Import/Export	Timeout: 0:29:51
New ACH Payment Use his totals on-deal of lengtable ACH payments. One: Trime	
Payment Type:	Select a Type 🔹
	Select a Type
Batch Templates	IAT - International
lemplate Name:	Tampiste Name - A of Number - A CM Company ID Select a Template
Cancel	

Part 2: Enter Batch Information

	Bank America's Most Convenient Bank® BOARD INFORMATION REPORTING PAYMENTS CHECK SERVICES ADMIN		TD eTreasury eLearning Help Preferences Messages Log Off
ACH	Tmport/Export		Timeout: 0:29:31
Use this a	ate Payment: IAT - International ACH Transaction		* Required Field
Date		Originating Account:	Acathloreane - Acathl
	Originating Account: Account funds are sent from	Originating ACH Company ID:	123445678 •
	Originating Company ID: ID associated with originating account	Company Entry Description:	
	Entry Description: Description of payment type	Destination Country:	Country Gateway Operator Canada - 091050234
	Destination Country: Must be Canada	Destination Currency:	CAD •
	Destination Currency: Must be CAD or USD*	Effective Date:	02/01/2016 Get Effective Date IIII MM/DD/YYYY *
	Effective Date: Must be 2 business days from send date	Frequency:	One Time Only •
	Frequency: Determine how often this payment should be sent		ra recurring payment Number of Payments: 1
			Continue until further notice If recurring payment falls on a non-processing day, move payment to: Not Processing Day Previous Processing Day

A.4 SAMPLE TD ETREASURY SCREENS, CONTINUED

Part 3: Enter Originator Information

Originat	Originator Information					
— Company Name:			TD Sample •			
		Street Address:	123 Central Avenue1 * 👔			
	Company Name: Should be Name of Originating Company	City:	Mt Laurel *			
		State/Province:	New Jersey •			
	Address Information: Must be U.S. Address*		-0R-			
		State/Province:				
		Country:	United States •			
		Zip/PostalCode:	08054 ·			

Part 4: Enter Recipient Information

DASHBOARD INFORMATION REPORTING PAYMENT	S CHECK SERVICES ADMI	N	TD eTre	
ACH Import/Export			Tim	eout: 0:28:47
Create Recipient Use the sceles to create a new recipient. Recipient Information				* Required Field
ACH Recipient Name:	John Smith	*		
ACH Recipient ID:				
ACH Recipient Type:	IAT		ACH Recipient Name: Full name of Recipient or Company	
Street Address:	123 rue des Main	* @ Street Address Info	ACH Recipient ID: ID associated with recipient (can repeat recipient name)	
City:	Quebec *			
State/Province:			Address Information: Address of Recipient	
State/Province:	-OR-		Country: Must be Canada	
Country:	CA Canada	*	Zip Code: Required field	
Zip/Postal Code:	G2N 1W7 *		Phone Number / Email Address: Not a required field	
Phone Number:		7		
Email Address:				

Part 5: Enter Account and Bank Information

Account Information		
Account Type:		Account Type: Select account type for recipient
Account Number:	1234	
Account Currency:	CAD • •	Account Number: Enter the recipients account number Account Currency: Currency of recipients account*
Bank	Select a Bank *	
Bank ID Type: Bank ID:	-08-	Bank ID Type: Must select NCSN Bank ID: Enter recipients bank ID** Bank Name: Name of Recipients Bank Country: Must be Canada
Bank Country:	CA Canada v	
Cancel		Preview Recipient

A.4 SAMPLE TD ETREASURY SCREENS, CONTINUED

Part 6: Preview and Submit Payment

Bank								alaami	
ASHBOARD INFORMATION REPORTING	PAYMENTS CHECK SERVICES	ADMIN							Timeout: 0:29:57
Preview Payment: IAT - Int	ternational ACH Transacti	on							1000000. 0.47.37
Batch Information			c	Destination Currency, Conversion Indicator, Effective Date: Frequency: Company Name: Company Name: Company Tax ID: Street Address:	Fixed to Variable 02/04/2016 One Time Only TD Sample 123 Central Avenue 1 ML Jaurel Nov Jersev				
Recipients: Recipient Name	Bank ID	Account	Account Type			Originating Amount CR/DR	Transaction Type	Status	Addenda
Recipient ID John Smith John Smith	012356780	1234	C			\$10.00 Credit	Salary / Payroll	Active	
	Total Paid Recipients:		1		Total Credit Amount:	\$10.00			
Options				Save as Template:	Yes				
Cancel Edit Payment									Submit Payment

A.5 QUESTIONS AND ANSWERS

1. My IAT recipient in Canada maintains two accounts – one in US dollars and one in Canadian dollars. Should I use different templates to send funds?

Yes, a different template is required for accounts held in USD versus CAD when the recipient is the same.

2. Do I have to separate IAT batches by the type of currency in my entries?

Yes, different batches must be completed for each type of currency being originated in your IAT entries to Canada.

3. How do I access Notification of Change (NOC) and Returned entries on TD eTreasury?

NOCs and Return Reports can be found within Information Reporting>Reports>Special Reports, as outlined below.

Bank America's Most Convenient Bank ⁴	ING PSYMENTS CHECK SERVICES ADMIN			TD eTreasury eLearning Help Preferences Messages Log Of
Balances Statements Transaction Search	Reports			Timeout: 0:29:44
Special Report View Use bits screen to review special reports Select a Special Report:	Reports Special Reports View Special Reports			
Special Report Name ACH Returns and NOCs		Update Date/Time 11/27/2013 02:00	Historical Versions <u>6</u>	
		Contact Us Terms of Use Privacy and Secur © 2016 TD Bank, N.A. All Rights Reserved.	ity	